

COMMUNICATION SYSTEM WITH A CONNECTABLE RESOURCE CHANNEL

ABSTRACT OF THE DISCLOSURE

A communication system for interconnecting a plurality of communication devices includes a resource center and a softswitch. The resource center may include a computer such as an application server and a database of connection data. The softswitch may host a gateway that is remotely placed with respect to the resource center. The softswitch may be configured to connect a resource channel between one of the communication devices and the resource center and to connect an active channel between the same device and another one of the communication device. In addition, the softswitch may then disconnect the resource channel and reconnect the resource channel selectively upon actuation by a user. For example, a caller may actuate a resource-channel command on one of the communication. Upon receiving the command, the softswitch may cause the gateway to reconnect the resource channel. In some of the embodiments, the softswitch may store resource-channel data which may include data that enables the resource channel to be connected back to a desired level of the resource center. When the resource channel is connected, the resource center is configured to enable a user to initiate applications with voice commands.